

***“SEED” Priorities, Sustainability, Enabling, Encouraging and Digital by Default***

<b>Date</b>	<b>Report title/Strategy</b>	<b>SEED Priority</b>	<b>Background information</b>	<b>Officer invitee</b>	<b>Portfolio Holder</b>	<b>Executive Date</b>
<b>22 March 2022</b>	Shared Waste Services Governance Report		Report seeking the establishment of a Task and Finish Group to explore service design for the new waste and street cleansing prior to the contract’s revision	Jess Khanom-Metaman	Cllr McAndrew – Environmental Sustainability ( <i>Waste</i> )	
	Street Cleanings Contract Performance		Report which reviews performance of the contract	Jess Khanom-Metaman	Cllr McAndrew Environmental Sustainability ( <i>Waste</i> )	

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	Transformation Programme Digital Exclusion	“D” Digital by Default	<p>As the Council moves away from what might be termed a traditional front of house, with more services taking place online or via automated options, what risk is there for residents in terms of digital exclusion and what should be done to protect against it?</p> <p>Cindy Withey to provide a presentation on “Staying Connected” and Michael Frances a presentation on 10 Steps to digital success.</p>	<p>Michael Francis Head of digital/ customer transformation) and Cindy Withey Project Lead Dacorum to talk about their approach?) Report from comms on what we are currently doing, and/or a presentation on the night a discussion. Possible Recommendations to Executive</p>	<p>Cllr Haysey (Lead Executive Member on Transformation) Ben Wood and Helen Standen</p>	
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	Rapid Review of Housing Affordability in the District Agreement to a) establish a Rapid Review (over half a day) b) terms of reference for the RR; c) Nomination of four Members to serve on the RR and who should Chair d) Agreement as to who might be invited as expert witnesses		Issue raised at previous meetings of O&S Committee by Councillor Goldspink following concerns about social rent levels and the lack of affordable housing generally O&S to be asked for their agreement in relation to a – d .  Members should note that any questions not on the issue of affordability should be forwarded to the Scrutiny Officer who will co-ordinate with the Head of Housing and Health	Jonathan Geall	Councillor P Boylan – Neighbourhoods (Affordable Housing)	
<b>21 June 2022</b>	RIPA - Update report		Note: Annual reports review	James Ellis		
	Climate Change Strategy		Approval of a high level document which sets out the Council’s approach to achieving climate change aspirations by 2030	Jonathan Geall	Cllr McAndrew (Environmental Sustainability)	12 July 2022
	Report from the Rapid Review Group on Affordable Housing findings			Chairman of the Rapid Review to report on the findings	Cllr Boylan - Neighbourhoods (Affordable Housing)	

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	<p>Planning - How we are going to improve the [planning] service, considering the increase in work load?</p> <p>Requested by Chairman and Vice chairman</p>		<p>Note</p> <p>The Head of Planning has advised that the Planning Service is undergoing a restructure in March 2022 and it's therefore suggested that this <b>be deferred until June</b> after the restructure has been implemented.</p>	<p>Sara Saunders</p>	<p>Cllr Goodeve – Planning and Growth</p>	
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<p><b>20 September 2022</b></p>	<p>We will use our regulatory powers to promote action by others</p> <p>2a. Publish revised Parking Standards Supplementary Planning Document covering new development, including provision for e-v charging points at new residential properties and locations.</p> <p>2b. Incorporate the findings of the Hertfordshire-wide Biodiversity Baseline study into planning guidance</p> <p>2c Implement stricter taxi emission requirements for all new vehicle applications and</p>	<p>Sustainability at the heart of everything we do</p>	<p>Scrutiny on progress with the corporate plan.</p>	<p>One of; Sara Saunders, David Thorogood, or Jonathan Geall</p>	<p>Cllr Goodeve – Planning and Growth</p>	
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	<p>Influence and encourage others to do things</p> <p>3a In partnership seek external funding to introduce e-v chargers in more rural locations in the district.</p> <p>3b Promote domestic energy efficient improvements supported by the national Local Authority Delivery 2 Scheme and the domestic energy efficiency assessment</p> <p>3c. Work with Hertfordshire County Council and community Groups to promote tree planting as part of the national Queens Green Canopy initiative.</p> <p>3d. Promote The Council’s E-car pool scheme to</p>	<p>Sustainability at the heart of everything we do</p>	<p>Scrutiny on progress with the corporate plan.</p>	<p>One of; Jess Khanom-Metaman, Linda Meehan, or David Thorogood</p>	<p>Cllr McAndrew – Environmental Sustainability</p>	
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<p><b>8 November 2022</b></p>	<p>We will support our vulnerable residents</p> <p>3a. Relaunch the East Herts Healthy Hub to promote easier access to health and wellbeing advice and support</p> <p>3b. Provide specialist support to those facing or recovering from homelessness</p>	<p>Enabling our communities</p>	<p>Scrutiny on progress with the corporate plan.</p>	<p>Either Simon Barfoot (Ben Wood), or Claire Bennett (Jonathan Geall)</p>	<p>Cllr Boylan – Neighbourhoods (Affordable Housing)</p>	
	<p>We will invest in our places</p> <p>1c. Deliver the Castle Park project</p> <p>1d. Deliver the Cultural Strategy</p>	<p>Enabling our communities</p>	<p>Scrutiny on progress with the corporate plan.</p>	<p>Either Ian Sharratt (Jess Khanom-Metaman), or Nick Phipps (Jonathan Geall)</p>	<p>Cllr Goodeve – Planning and Growth</p>	

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<p><b>17 January 2023</b></p>	<p>We will support town centres with post COVID recovery</p> <p>2a. Deliver the ERDF Launchpad 2 project</p> <p>2b. Work in partnership to support recovery of town centres and deploy ‘Welcome Back’ funding</p> <p>2c. Deliver the Jobsmart employment support programme</p> <p>2d. Continue to support administration of businesses grants</p>	<p>Encouraging economic growth</p>	<p>Scrutiny on progress with the corporate plan.</p>	<p>Either Chris Smith Andrew Figgis (both Ben Wood), or Su Tarran</p>	<p>Cllr Kaye – Communities Cllr Goodeve – Planning and Growth</p>	
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	<p>We will create viable places</p> <p>3a. Support the Herts Growth Board with presenting a case for additional infrastructure investment in Hertfordshire</p> <p>3b. Complete construction of the multi-story car park on the Old River Lane site</p>	<p>Encouraging Economic growth</p>	<p>Scrutiny on progress with the corporate plan.</p>	<p>One of, Richard Cassidy</p> <p>Rob Mayo (Ben Wood)</p> <p>Sara Saunders</p>	<p>Cllr Kaye – Communities</p> <p>Cllr Goodeve – Planning and Growth</p>	
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<p><b>21 March 2023</b></p>	<p>We will ensure development is viable</p> <p>3c. Deliver an SPD and Masterplan for the Old River Lane site</p> <p>3d. Delivery of the strategic sites allocated in the District Plan in accordance with the housing trajectory.</p>	<p>Encouraging Economic Growth</p>	<p>Scrutiny on progress with the corporate plan.</p>	<p>Sara Saunders</p>	<p>Cllr Kaye – Communities Cllr Goodeve – Planning and Growth</p>	
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<p><b>June 2023</b></p>	<p>We will ensure all voices in the community are heard</p> <p>2a. Grow our digital communications channels (Instagram, Twitter, Facebook and LinkedIn</p> <p>2b Continue to deliver Equalities, Diversity and Inclusion Strategies</p>	<p>Enabling our communities</p>	<p>Scrutiny on progress with the corporate plan.</p>	<p>One of, Lindsey Creed or Corinne Crosbourne (both Ben Wood)</p>	<p>Cllr Kaye – Communities</p>	
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	<p>We will support our vulnerable residents</p> <p>3a. Relaunch the East Herts Healthy Hub to promote easier access to health and wellbeing advice and support</p> <p>3b. Provide specialist support to those facing or recovering from homelessness</p>	<p>Enabling our communities</p>	<p>Scrutiny on progress with the corporate plan.</p>	<p>Either Simon Barfoot (Ben Wood), or Claire Bennet (Jonathan Geall)</p>	<p>Cllr Kaye – Communities Cllr Goodeve – Planning and Growth Cllr Buckmaster – Wellbeing Cllr Boylan - Neighbourhoods</p>	
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<p><b>September 2023</b></p>	<p>Keeping communities Safe            4a Support roll out of testing and vaccination centres             4b support national and county let campaigns on vaccine roll out and vaccine hesitancy             4c Provide regulator advice and support to business for safe re-opening</p>	<p>Enabling our communities</p>	<p>Scrutiny on progress with the corporate plan.</p>	<p>Jonathan Geall</p>	<p>Cllr Kaye - Communities</p>	
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	<p>We will encourage greater use of the website and self-service for customers</p> <p>1a Expand use of the appointment booking system for customers who need to see us</p> <p>1b. Expand use of the chat box to help customers resolve their queries.</p>	<p>Digital by default 2022/23</p>	<p>Scrutiny on progress with the corporate plan.</p>	<p>Ben Wood</p>	<p>Cllr Kaye Communities Cllr Cutting – Corporate Services</p>	
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<p><b>November 2023</b></p>	<p>We will work with partners to ensure our communities are digitally enabled</p> <p>2a ensure fibre to the premise (FTTP) is provided on all new developments</p> <p>2b Support joint delivery of Harlow and Gilston Garden Town as a fully sustainable and digital “place”</p> <p>2c Support the Digital Innovation Zone to lobby for investment in our towns and villages.</p>	<p>Digital by Default 2022/23</p>	<p>Scrutiny on progress with the corporate plan.</p>	<p>Ben Wood Sara Saunders</p>	<p>Cllr Boylan – Neighbourhoods Cllr Goodeve – Planning and Growth Cllr Kaye - Communities</p>	
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**A number of items have been included for Members’ consideration following a refresh of the Corporate Plan agreed by the Executive on 8 February 2022**

**Members’ views are sought regarding the timetabling of issues which Members may wish to review.**

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***Wproc\$/Stortford/BSWP/NPS/Overview and Scrutiny/2021 – 2021/Committee Work Programme Appendix***